MENTIONED RISK COMMERCIAL PROPERTY TERMS AND CONDITIONS No. EE1A-1



APPROVED by "BTA Insurance Company" SE Board Decision No.LV1_0002/02-03-03-2015-24 of 17.02.2015.

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(UNOFFICIAL TRANSLATION FROM ESTONIAN)¹

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1. OBJECT OF INSUR	ANCE
Object of insurance	 1.1. The object of insurance in the insurance contract is: 1.1.1. building; 1.1.2. a part of a building; 1.1.3. improvement construction; 1.1.4. inventory and equipment; 1.1.5. goods (e.g. materials, raw materials, semi-finished production, finished products and packaging materials); 1.1.6. co-owned parts of the building; 1.1.7. other property indicated in the insurance contract.
Building and its important parts	 A building is a legal building permanently attached to the ground, which has a roof, exterior enclosure and interior spaces, including its important parts that are used for living. The important parts of a building are: construction elements (e.g. foundation, exterior walls, interior walls, inserted ceilings, roof constructions and covers of a building); coors, gates, elevators, stairs, windows and their glasses; inner and outer decoration; employ water supply, systems of heating, drainage, electricity, security alarm and communications with all of the construction's permanently attached elements; fire safety installations; employ built-in furniture; antennae, marquees, monitoring cameras and lighting equipment attached permanently to the building; other inseparable parts of the building construction. Buildings insurance can cover advertising installations only if a separate notation is
Improvement construction	made in the insurance contract.1.4. The improvement construction is permanently connected to the ground which is not a building (board fence, awning, advertise with installation, outdoor lighting, flag mast) and is located in the same property with building or it part, if the insurance
Interior decoration	 contract provides otherwise. 1.5. Interior decoration is the part of building indoor, which removal does not affect the stability or appearance of the building and the adjacent indoor parts of the building. Interior decoration is non-bearing septum, floor, suspended ceiling, wall and flooring material, built-in furniture, indoor decoration material, indoor doors and windows, sanitary ware, system parts of electricity, gas, heating, water supply, drainage, ventilation, air conditioning, fire extinction, communication and security alarm, which depends only on the holder of the insured indoor. Interior decoration is considered as part of the building.
Inventory and	1.6. Inventory and equipment are insured movable property located at the place of

equipment	 insurance other than goods, structure, or part thereof, and the items listed in Section 1.11. (terms and conditions). 1.6.1. The following items are regarded as inventory and equipment, among others: a) equipment and machinery used in the course of business, their accessories and spare parts for own use; b) office equipment (including computers, servers, photocopiers, phone systems, etc.); c) office furniture, supplies and tools; d) promotional materials and product samples; 1.6.2. inventory and equipment can be insured on the basis of a list of insured items or without such a list.
Goods	1.7. Goods are insured articles located at the place of insurance (including materials, raw materials, semi-finished products, finished products and packaging materials) which the policyholder intends to sell.
	1.8. Goods can also be movable property in possession of the policyholder under the law of obligation (including a contract agreement, pledge, deposit, or sales agreement). E.g. articles currently being repaired, maintained or stored upon a relevant agreement.
	1.9. The items mentioned in the section 1.8. are insured only if this is agreed in the insurance contract.
Investments during the period of insurance	 1.10. Investments are: 1.10.1. improvements to the building and its interior finishing are parts of the building that are added during the insurance period (e.g. added built-in furniture); b) the insurance cover extends to improvements if they are covered in the building or interior finishing insurance under these terms and conditions; c) the amount of insurance cover for improvements to the building and interior finishing is 10% of the amount of buildings insurance, up to 20 000 EUR; d) the insurance covers the improvements to the building and interior finishing is 10% of the amount of buildings insurance, up to 20 000 EUR; d) the insurance covers the improvements to the building and interior finishing to the extent of the insurance cover set out in section 1.10.1.c), even if the policyholder has not informed the insurer about the improvements; e) upon agreement with the insurer, improvements to a building and its interior finishing can also be insured for larger amount of insurance cover than previously mentioned, in which case it should be noted separately in the insurance contract; 1.10.2. investments in inventory and equipment: a) additional acquisition or replacement with (an)other similar item(s) mentioned in section 1.10.2. during the period of insurance and improvements to these items are automatically insured if the purchased item or the part added to an insured object has been insured under these insurance terms and conditions; b) the amount of insurance cover for items purchased and improvements made during the period of insurance; 20,000 EUR for the inventory and equipment at the same place of insurance; c) the insurance cover set out in section 1.10.2.b), even if the policyholder has not informed the insurance cover set out in section 1.10.2.b), even a the policyholder has not informed the insurance cover set out in section 1.10.2.b), even a the policyholder has not informed the insurance and so be i
Co-owned parts of buildings	 1.11. Co-owned parts of buildings are the parts that belong to all owners jointly. Co-owned parts of buildings include for example: 1.11.1. the building envelope (exterior walls, roof, balconies, external windows, etc.); 1.11.2. bearing structures of the building (foundations, load-bearing interior walls, ceilings, etc.); 1.11.3. parts of the building in shared use (corridors, stairwells, basements, lofts, lifts,
	rubbish bins, chimneys, etc.); 1.11.4. shared heating systems inside buildings; 1.11.5. water and sewerage systems inside buildings up to the connection with the

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Area of insurance 1.12.1.the actual parts of the apartments (including non-bearing partitions, floors, interior finishing, interior doors, interior windows, built-in furniture, heaters, plumbing fatures, etc. that are not included in a shared heating system); Object of insurance 1.3.1.bu actual parts of the apartments are not included in the insured items mentioned in section 1.1.3. Object of insurance 1.3.1. Unless agreed upon differently, an object of insurance is not: 1.3.1.buildings and constructions that are not meant for long-term use (portable mobile homes, tents, inflatable constructions, temporary constructions; etc.) and the movable property that these include; 1.3.2. water constructions (e.g. ponds, fountains, pools, containers) that remain outside of the insured property; 1.3.3. building or parts of a building, the construction of which has not been in accordance with the claims provided by law: 1.3.3. building or parts of a building, the construction of which has not been in accordance with the claims provided by law: 1.3.4. building no parts of a building, the construction of which has not been in accordance with the claims provided by law: 1.3.4. building materials; 9.1 bring organisms like plants, animalis, brinds, fistes 9.1 bring organisms like plants, animalis, brinds, fistes 9.1 bring oupdities, precious metals, adouteres, documents, scripts, drawings, sketches, paintings, plans, card indices, payment cards and other means of payment; 1.3.9. According to the given conditions, a collection is a systematic collection o		 1.11.6. central gas supply pipework inside buildings; 1.11.7. electrical systems inside buildings up to switch off appliances of the actual part; 1.11.8. shared ventilation, air-conditioning, fire-fighting and communications systems
 insuring co-owned parts of buildings: 1.2.1. the actual parts of the apartments (including non-bearing partitions, floors, interior finishing, interior doors, interior windows, built-in furniture, heaters, plumbing fixtures, etc. that are not included in a share the beating system); 1.1.2.1. insurance of co-owned apartments are not included in a share locating that are not included in a share to included in a share host includes is not Object of insurance is not: 1.3.1. buildings and constructions that are not meant for long-term use (portable mobile homes, terts, inflatable constructions, temporary constructions, etc.) and the movable property that these include; 1.3.2. water constructions (e.g. ponds, fountains, pools, containers) that remain outside of the insured property; 1.3.3.4. water or other liquids in the pipelines or pools of the object of insurance; 1.3.4. water or other liquids in the pipelines or pools of the object of insurance; 1.3.3.6. soliding or parts of a building, the construction of which has not been in accordance with the claims provided by law: a.3.8. building or parts of a building. building materials; building materials; building predium materials; building predium stable construction of which has not been in accordance with the claims provided by law: a.3.8. building or parts of a building. building materials; building prediumstable, apprediumstable construction the accosories;		1.12. The following cannot be considered as objects of insurance when
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Lightning	 pressure. Lower than the atmospheric pressure of the damage caused by an insured event shall be considered by special agreement; 2.2.3. lightning (incl. globular lightning), i.e. immediate contact between lightning and the object of insurance, which causes visible damage or a fire; 2.2.4. a manned aircraft, its parts or cargo falling from height.
Fire exclusions	 2.3. It is not regarded as an insured event for fire exclusions: 2.3.1. intentional treatment of an insured object with fire or heat; 2.3.2. heat damage caused by fire; 2.3.3. damage caused by an explosion within an appliance that does not start a fire or destruction outside the appliance; 2.3.4. damage to electrical equipment that was initiated in the electrical system with or without electrical sparks (e.g., by excessive electrical current /voltage, lack of insulation, short circuits, poorly connected cables, inadequate earthing or power connection, as well as equipment failures) that results in fire; 2.3.5. electrical damage caused by lightning, unless the electrical equipment was directly hit by lightning.
Leakage of liquid or fumes	 2.4. In the case of leakage of liquid or fumes, the insurer will compensate for the damage caused to the object of insurance in the following cases: 2.4.1. liquid or vapour leaks from water, sewerage, heating or fire-protection systems, and from household appliances; 2.4.2. pipelines freezing and rupturing inside the building, provided that all technical terms and conditions for using the pipeline were followed in relation to the weather conditions; 2.4.3. pipelines freezing and rupturing outside the building, provided that the pipeline was located in the territory of the insured building and all technical terms and conditions for using the pipeline were followed in relation to the weather conditions.
Leakage of liquid or fumes exclusions	 2.4.4. There is no compensation for: a) damage to buildings that have not been issued a permit for use and the portable property located in such buildings, unless agreed otherwise in the insurance contract; b) damage caused by rainwater, precipitation, condensation, surface water, standing water, flowing water or flooding (including leakage of rainwater into the building through the roof, windows, doors, building joints, foundations or other structures); c) damage caused by deposition, landslides or land getting saturated; d) damage caused by alterations or repairs to equipment and fire-extinguishing systems carried out inside the building; f) the cost of the spilled liquid or vapour.
Storm Hail	 2.5. In the case of a storm, the insurer will compensate for the damage caused to the object of insurance in the following cases: 2.5.1. storm with wind blowing at speeds higher than 17 m/s; 2.5.2. storm-damaged buildings and parts of buildings, trees and other objects falling onto insured property or buildings; 2.5.3. hail.
Storm exclusions	 2.6. There is no compensation for: 2.6.1. precipitation (water, hail, snow, mud, etc.) breaking into a building or rooms through windows, doors, the roof and other openings in the construction, except when the mentioned openings are damage to the object of insurance caused by storm; 2.6.2. damage caused by water moving under the surface ground (e.g. water from the soil has broken into the basement): a) damage caused by flood and avalanche triggered by storm; b) damage to property that was standing or stored without shelter; c) damage that has occurred to the property and/or structures erected outside the building (e.g., signs, lamp-posts, lanterns, awnings, aerials, power lines, including poles and masts, fences etc.) unless otherwise agreed in the insurance contract.

Unlawful activities of third party persons	2.7. In the case of unlawful activities of third party persons, the insurer will compensate for the damage caused to the object of insurance in the following cases:
Vandalism	2.7.1. vandalism, i.e., unlawful action or inaction of any third party, resulting in the insured object getting damaged or rendered unusable. As for damage that occurs inside the building, such events can be deemed as insured events only where obvious signs of intrusion are found – if the barriers installed to prevent free access to the facilities have been broken or damaged mechanically, or if the locks have been picked;
Burglary	2.7.2. burglary, i.e. theft of the object of insurance, for the accomplishment of which the burglar must remove a barrier (a locked door, a closed window, a wall, etc.). Removing or breaking the barrier or lock must be detectable. Theft of outdoor construction parts (e.g. windows, doors, etc.) of a building is regarded as burglary even when there are no signs of burglary. If the original key used for entering a room has been obtained by theft or robbery, the case is also regarded as burglary;
Robbery	 2.7.3. robbery, i.e. possession of insured property by physical violence or by immediate threatening of using physical violence; 2.7.4. collicion with a land vahiala if it is not supposed to receive comparation by
Collision with a land vehicle	2.7.4. collision with a land vehicle, if it is not supposed to receive compensation by some other insurance contract or law.
Additional insurance covers	2.8. The insurer and the policyholder may agree on additional insurance coverages when insurance contract:
Electricity risks	 2.8.1. Electricity risks The insurer will compensate for the damage , if it is caused by: a) power interruption due to an accident or without being notified of in advance; b) the effect of electric current, incl. damage caused by excess voltage or short circuit; c) indirect effect of lightning and electrical or magnetic phenomena that follow. Damage caused by regular or informed power interruptions is not regarded as an insured event;
Flood	 2.8.2. flooding is an unusual but natural increase in the water level (including flooding by storm, rainfall or other natural phenomenon) that causes an unusually large amount of water that cannot be taken away by the soil or drainage systems. 2.8.3. movement of water below ground level or water penetration into the building only through underground structures or underground utility systems (e.g., if the groundwater enters the basement of a building) are not considered as flooding.
Equipment failure	2.8.4. An insured event of equipment failure means sudden and unexpected destruction or damage to the insured equipment, caused by internal breakage or another internal failure.
	2.8.5. The insurance for internal breakage does not cover the expenses repairing or replacing the part that caused the damage.2.8.6. Here are some examples of incidents that would be considered as insured events:
	 a) too much or too little pressure; b) centrifugal force;
	 c) short-circuit, power surge and other electrical causes not caused by external factors; d) damage to a device resulting from its internal parts coming loose;
	 e) loss caused by material and design-related faults that damage the rest of a high-quality component of the device; f) smouldering and smoke without open flames; g) frost damage.
	2.8.7. Equipment failure exclusions:
	 a) loss or damage caused by external circumstances (including external power surge, lack of power, power fluctuation or short circuit) are not considered as an insured event unless agreed otherwise in the insurance contract; b) the insurer will not pay for the cost of the damage caused by the fault; c) in addition to the exclusions set out in Sections 2.8.7.a) and 2.8.7.b)., the exclusions described in the 'Exclusions' chapter of Section 3 of these terms and conditions and in the 'General Exclusions' chapter of the General Terms of
	abusan the Estenion and English variant the Estenion variantics shall and the
- In the case of contradictions b	etween the Estonian and English version, the Estonian version shall prevail. 5 9

	BTA Insurance Contracts, apply.
Other kinds of insurance cover	2.9. It is also possible to insure against other risks which are not provided for or are excluded by these terms and conditions.
3. EXCLUSIONS	
There is no compensation for	3.1. It is not regarded as an insured event and there is no compensation for loss, when the damage has been caused directly or indirectly under the following circumstances:
Long-term processes	3.1.1. continuous long-term processes (e.g. corrosion, wear and tear, oxidation, lime scale, rotting, moulding, fungus damage, natural effect of humidity or light, change in colour, smell, dust, waste, soot, changes in air temperature or humidity level, drying, vaporisation, changes in material or exterior decoration);
Sinking and	 As an exception, damage is compensated for that has not been caused directly by the circumstances mentioned above (e.g. when a depreciated pipe falls apart and water damages the interior decoration of an insured property, the restoration costs of interior decoration receive compensation, but the repair costs of water pipes are not compensated for). 3.1.2. sinking, shifting and cracking of the foundation, when the mentioned processes are not caused by an insured event;
cracking	 3.1.3. freezing of the soil; 3.1.4. effect of chemicals; 3.1.5. weight of snow and ice; 3.1.6. damage caused by pests, rodents or other animals;
Wrong use	 3.1.7. violation of the user manual and conditions of the object of insurance or using the object of insurance for unintended purposes or ways; 2.1.8 parforming reporting reconstruction or construction works in the area of the object of insurance of the object of the object
Construction related	 3.1.8. performing renovation, reconstruction or construction works in the area of insurance, while ignoring the valid legislation; 3.1.9. low quality renovation, maintenance, designing work or using low quality or unsuitable material;
Interruptions	 3.1.10. interruptions of water, gas, electricity or any other energy supply, when such interruption is not caused by an insured event; 3.1.11. damaging or loss of computer files and software;
Power interruptions	 3.1.12. damage to electrical devices (e.g. heating boiler, hot water boiler, pump), which are caused by power interruptions (e.g. an accident or power outage), short circuit or the indirect effect of lightning, if not agreed upon and mentioned otherwise in the policy; 3.1.13. changes in the level of groundwater and overflow of the drainage system and rainwater pipes;
Asbestos	3.1.14. effect of asbestos and its ingredients;
Flooding	3.1.15. flooding caused, for example, by rain, melting snow, storm, rising groundwater,
Earthquake	 surface water, and rising sea levels or soil water. This exclusion shall not apply where the insurance contract provides for insurance against flooding separately; 3.1.16. erosion of soil, collapse, earth fall, earthquake or a tsunami;
Laitiquake	 3.1.17. invasion of precipitation or melting water of ice or snow through the roof, constructions of the roof cover, windows, doors, joints, the foundation or other constructions; 3.1.18. accumulation of condensation;
Loss of insured property (excl. burglary and robbery)	3.1.19. other reasons related to the loss of insured property, excluding burglary and robbery;
Liabilities of third party persons	3.1.20. damage that must be compensated by the third party according to legislation or the contract (e.g. manufacturer, supplier, dealer, curator, etc.);
Costs of regular maintenance or repairs	3.1.21. costs of regular maintenance or repairs, incl. the replacement of worn out parts;
Unidentified assets	3.1.22. the value of unidentified assets, the existence of which, after the occurrence of the insured event, cannot be proven by their acquisition documents, site survey or remains;

Taxes and fees	3.1.23. the cost of taxes and fees that must be refunded to the person entitled to insurance indemnity or which the person entitled to receive the insurance indemnity has the right to offset (e.g. VAT);
Occurrence of subsequent damage	3.1.24. damage that has occurred after the previous loss event and that the policyholder, the insured, or the legal possessor of the property, did not take relevant reasonable and adequate measures to prevent after becoming aware of the first loss event;
Items of rapid depreciation 4. INSURABLE VALUE Insurable value	 3.1.25. damage which has occurred only to parts of machinery and equipment, etc., that have a short service life and a high wear rate and therefore require frequent and regular replacement (among others): a) light bulbs, drill bits, dyes, moulds, cutting and sawblades, stencils, cylinders, crushers, hammers, grinding wheels; b) conveyor belts, sieves, hoses, elements from rubber, textile and plastic; brushes, cables, tires, ropes, chains and straps; glass, porcelain and ceramic elements (if an addendum is not applied); c) fuels and oils, filters, coolants, cleaners, grease, catalysts, chemicals. 3.1.26. a fact that was known to the policyholder before the insurance contract was concluded.
Insurable value of a building	4.2. The insurable value of a building is its reinstatement value or the minimum expenditure necessary to reinstate or restore the building in its original state. The reinstatement value of a building is defined as the necessary and reasonable cost required to reinstate or restore an equivalent new building in the place of insurance (with the same technical characteristics and features, and the same intended use). If the building is not restored, its insurable value is equal to the regional construction value, minus a reasonable amount for depreciation that expresses the state of the building, particularly its age and amortisation.
Insurable value of inventory and equipment	4.3. The insurable value of inventory and equipment is the reinstatement value or the market value. The reinstatement value of inventory and equipment is defined as the re-acquisition value of the assets (with the same technical characteristics and features, and the same intended use) immediately before the insured event occurred.
Reinstatement of goods	4.4. The reinstatement of goods is defined as the re-purchase or re-acquisition value of the goods (with the same technical characteristics and features, and the same intended use) immediately before the insured event occurred (whichever value whichever is least shall be applied).
Market value	4.5. The market value is defined as the necessary and reasonable costs required to reacquire equivalent assets (with the same technical characteristics and features, and the same intended use). The market value is used for computers more than 2 years of age (including laptops, desktops and tablet PCs) and related devices, mobile phones, portable audio, video and photography equipment and other movable property more than 5 years old, or if the insurable value of the object is defined as the market value in the insurance contract. The age is calculated based on the time the insurance contract was concluded, whereby the asset's year of manufacture is subtracted from the current year.
Indemnity limit	4.6. The indemnity limit is the insurance indemnity ceiling agreed in the insurance contract. This is the highest amount paid for one insured event where the terms and conditions of underinsurance remain valid. An indemnity limit is agreed only if a corresponding note has been made in the insurance contract.
First-risk insurance	4.7. First-risk insurance is the insurance indemnity ceiling agreed for the insured object. This is the highest amount paid for one insured event where the terms and conditions of underinsurance do not apply. First-risk insurance is agreed only if a corresponding note has been made in the insurance contract.
Sum insured	4.8. Sum insured is the maximum payment sum for one insured event and is not

	decreased by the paid insurance indemnities.
5. SAFETY REQUIREN	MENIS
Policyholder responsibility	5.1. The policyholder and members for whom he is responsible are obliged to posses the insured property and use it with regular care and fulfil the safety requirement provided in the legislation and the insurance contract.
Fire safety	5.2. The priority is to comply with fire-safety requirements imposed by laws whic govern general requirements for fire safety, requirements for basic fire-extinguishin equipment and the need for these, fire safety for hot work, etc.
Avoidance of freezing	5.3. The policyholder must guarantee the working order of the water supply, drainag and heating system and close or empty the water supply, drainage or heating systems in non-used or non-heated buildings. In buildings where there is no heating during the heating period or the air temperature falls under 0 °C, water must be flushed out from the water supply and heating systems in order to avoid freezing.
Closing a building	5.4. When leaving a building, its windows, hatches and other openings must be closed s that entering would be impossible without violating or removing the locks or barrier to the entrance.
Keeping of keys and codes	5.5. Keys and codes of locks, and also keys and codes of a security alarm may not be kept in a place and way which enables access by third party persons. The name and address indicating the location of the insured object may not be written on the keys. When a key or code has been lost, the lock or code must be replaced immediately.
Fire alarm	5.6. If a fire alarm has been installed in the insured area, it must be activated around th clock. The fire alarm must be designed, put together, installed, regulated an maintained according to the valid fire safety rules and manufacturer's instructions.
Security alarm	5.7. If a security alarm has been installed in the insured area, it must be activated for the period when the insured area is left unattended. The operation area of sensitivity of the security alarm sensor may not be reduced without authorisation.
Automatic fire extinguishing system	5.8. The automatic fire-extinguishing system must be in working condition, regularl maintained and tested, and designed and installed in accordance with currer legislation.
	5.9. Goods stored in premises at ground level or below must be stored at a height of a least 12 cm above the floor.
5. INSURANCE INDE	MNITY
Compensation for damage of a building	6.1. In the case of an insured event, the insurer will compensate for the costs that are necessary for restoring the building and bringing it back into the condition that prevailed before the insured event.
Supplementary compensation for costs	6.2. The insurer will provide supplementary compensation for the costs of clearing up and demolishing property damaged as a result of an insured event and for taking away the garbage. Also, the insurer will provide compensation for the costs of preventing and/or reducing further damage. The maximum amount of the costs mentioned in the given point is up to 10% of the sum insured.
Deductible	6.3. Deductibles will be discounted from the insurance indemnity. In the case of employing several deductibles simultaneously, the largest deductible will be discounted from the insurance indemnity.
Under-insurance	6.4. In the case of under-insurance, insurance indemnity will be paid in proportion to the relation of the sum insured and the insurable value during the insured event.
Over-insurance	6.5. In the case of over-insurance where the sum insured is larger than the insurable value, damages will be compensated in an amount equal to the value of the object of insurance.
Initial compensation for a building	6.6. In the case of a building, the insurer has the right to first compensate the part of insurance indemnity which considers the depreciation of the building. The rest of it will be compensated on the basis of calculations concerning restoration of the building, if the policyholder is using the insurance indemnity in the same place to restore a building of the same kind and with the same purpose within two years from the beginning of compensation. The policyholder must have proved that the initial compensation has been used for restoring the same building.
In the ence of contradictions h	netween the Ectonian and Englich version, the Ectonian version shall prevail

Compensation in 6.7. If the object of insurance is in co-ownership and has not been divided into physical the case of coshares, the costs caused by damage or destruction of an insured property in coownership ownership will be compensated in proportion to the part of co-ownership that is possessed by the insured person. **Compensation of 6.8.** If the damaged property can be repaired and it is economically reasoned, the costs repairs of repairs will be compensated. Financial 6.9. If renovation of movable property is impossible or economically unreasonable, compensation financial compensation will be paid. Financial compensation is paid according to the principle that objects up to the age of 2 years are compensated at the price of a new object of the same kind (including laptops, table and tablet PCs) and related devices, like mobile phones, portable audio, video and photographic equipment, and other objects. Up to 5 years of age shall be compensated of equivalent of a new object of the purchase equivalent the case of older objects; their current value or the price of a used object of the same kind is taken into account. **Deposition of 6.10.** The insurer has the right to demand that the policyholder deposits the object of damaged objects to insurance (its parts) before paying the insurance indemnity. If the policyholder insurer does not wish to deposit the damaged or destructed object (its parts), the insurer will compensate the difference in the value of the object of insurance before and

after the insured event.